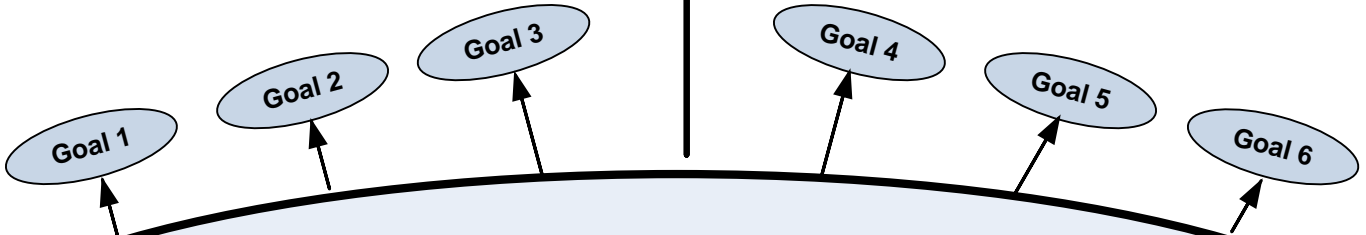


What are we trying to solve?
 What type of decisions are we trying to make?
 What questions are we trying to answer?

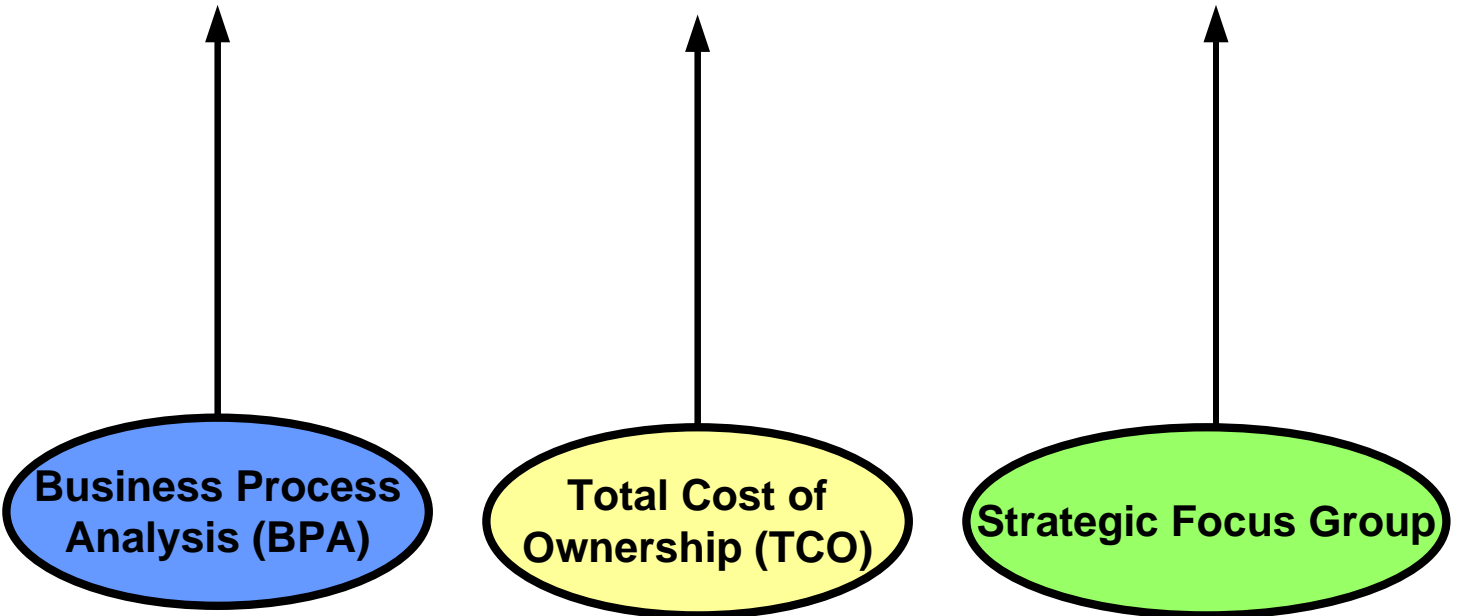


What is the Gap?



IT Data Improvement Project

Purpose: Ensure the state can collect and access consistent and verifiable information needed for decision-making management and accountability of information technology investment proposals, projects, operations and performance.



Document the as-is processes for producing certain kinds of IT data, illuminating problems and analyzing root causes. Narrow and target process analysis scope to expose key problems in the processes to produce:

- IT actual costs (X and Y) – AFRS*
- IT Investment Plan estimated costs*
- IT Budget proposal estimated costs*
- IT Portfolio summary costs*
- IT Project actual costs reported to MOSTD*
- Software capitalization costs*

(OFM, DOR, DSHS, LCB, LNI)

Gartner TCO Framework will be used for gathering data regarding Infrastructure and Applications.

Assessment to better inform statewide and agency IT decision making.

TCO Framework valuable for managing agency IT resources.

(41 agencies involved)

What is needed for enterprise decision making and external needs?

What is needed for internal management purposes?

What is needed due to new or changed processes and reporting required by ESSB 5931?